

Garmin Approach G5 FAQ's

1. When is my home course going to be available?

Courses are being uploaded daily. We anticipate having the entire US available by the summer of 2010. You can check the Garmin web site at any time for an updated list.

2. What is the accuracy of the unit? Does it vary in different parts of the country? Does it vary depending on canopy?

Accuracy is +/- 3 yards

3. I have two G5's side by side and they are giving different readings. How do I know which one is correct?

Basically, the units should be within that +/- 3 yards the majority of time. If you are getting readings that are more off than that, simply restart your unit.

4. My course has been renovated or mapped incorrectly. How do I request it to be remapped?

Go to this link on our website:

<http://www8.garmin.com/cartography/forms/golfcourse.jsp>

5. Can I change the contrast/brightness of the unit?

No, not at this time. Software updates in the future may allow this to be possible.

6. What kind of warranty does the G5 have?

The G5 comes with the Full Garmin standard 1 full year parts and labor warrantee.

7. The instructions say it is waterproof. Can it be completely submersed in water and not be damaged? Or is it just water resistant to the rain/weather?

IPX7 - waterproof at 1 meter for 30 minutes.

8. How do I know if I am getting a good satellite signal?

Your Garmin Approach G5 unit with its antenna picks up a signal very quickly. You know you have an accurate signal when the unit powers up.

9. How long should I have my unit turned on before my round starts so it can have sufficient satellites?

Cold starts (the very first time the unit is turned on and unit being turned on after a season of storage) will require around 2 minutes. Warm starts should be less than 30 seconds.

- 10. How many rounds/how long do the batteries last?**
The Approach G5 will last approximately 15 hours for a set of AA batteries.
- 11. Can I map my own course/edit courses that are already mapped?**
All course information that is maintained on the Approach is managed through Garmin – you are not able to map or edit a course.
- 12. Does/can the weather have an effect on the accuracy/satellite signal?**
Occasionally weather can hamper the performance of the unit but this is very rare.
- 13. Are screen protectors required/recommended?**
No
- 14. If the batteries go dead in the middle of my round, will the electronic scorecard for that round be erased?**
Nothing will ever be lost if/when the batteries run out. The flash memory will store everything.
- 15. When I replace batteries is there anything I have to do before it will function normally...ie like you would to calibrate some digital instruments.**
Once you put your new batteries in the unit it will power up and function normally.
- 16. Will it function under canopy?**
Yes – tree canopy will not affect the functionality of the Approach.
- 17. Is there a case?**
Yes – a case is available as an accessory.
- 18. Are there any annual or monthly fees involved with this unit?**
Not at this time. Once all courses in the US are loaded there may be a modest charge if you elect to update the unit. This is at your discretion – once a course is loaded on your unit it is there for good.
- 19. How long until all courses are loaded?**
We anticipate have all courses in the US loaded by May of 2010.
- 20. Will this unit be able to do courses outside the US? What is the timetable for this?**
Nothing is planned at this time.
- 21. What are the annual costs -- now and in the future?**
TBD; we are pretty sure at this time that we will be able to offer future updates less than \$50 per upload.

22. How rugged are the units?

IPX7 - waterproof at 1 meter for 30 minutes.

23. I ran over my unit in the cart, my screen is cracked what can be done – can the unit be repaired?

Contact customer service at 1-800-800-1020 and the cost, or warranty service, will be determined by the customer service rep.

24. What advantage does this unit have over some of the other brands available on the market?

Garmin is the most trusted name in GPS technology. The sturdy casing provides durability Garmin is known for. The simple touch screen makes a novice an expert in very short time. Also, you get a bird's eye view of the entire hole and can narrow it down at any time. No hard to understand abbreviations it is all spelled out on an easy to see screen. Also you can move the pin using the touch screen to put the pin in an exact location for better accuracy.

A full list of FAQ's may be found on Garmins website at:

http://www.garmin.com/garmin/cms/site/us/support/searchsupport?search_key=Approach